

**Enabling Provisions Notice pursuant to the implementation of the
National Platform for Health Information Exchange Services (nphies)**

General Circular Number 6 of 2021 (GC04 update-2021)

Subject of this General Circular	The rollout plan of gradual adoption and compliance phase of nphies platform
Applicability of this General Circular	This General Circular applies to all participating entities in the first wave of onboarding of nphies platform (Wave 1).
Purpose of this General Circular	This General Circular aims to inform the health insurance market participants about the rollout plan of gradual adoption and compliance phase of nphies platform.
Publication date	
This document updates	This General Circular is an update of GC04-2021
This document has been replaced by	Not applicable
Effective date of this General Circular	Immediately upon publication
Grace period for compliance	Not applicable

Preamble:

In reference to the CCHI Board decision (in its session number 112, dated 27/12/2020) to release **nphies** platform starting from January 2021, the platform was released on the 27th of January 2021 therefore the deadlines of the gradual adoption and compliance phase of the platform have been updated.

Objectives of this General Circular:

The purpose of this General Circular is to inform the health insurance parties about the updated deadlines of the gradual adoption and compliance phase of **nphies** platform. Additionally, it clarifies the compliance regulations of using the platform.

Gradual Adoption and Compliance phase without applying fees Updated Deadlines

A full release of **nphies** platform for wave 1 entities. In this phase, the following will apply:

- 1) Full activation of **nphies** platform for all wave 1 entities without any fees.
- 2) The gradual adoption of **nphies** by conducting insurance transactions through the platform gradually, and the percentages of total transactions in **nphies** (as shown in the table below) represents the minimum that should be done through **nphies** by all Wave 1 entities, provided that the entities should achieve 100% of their respective insurance transactions through **nphies** platform **by the end of August 2021**.

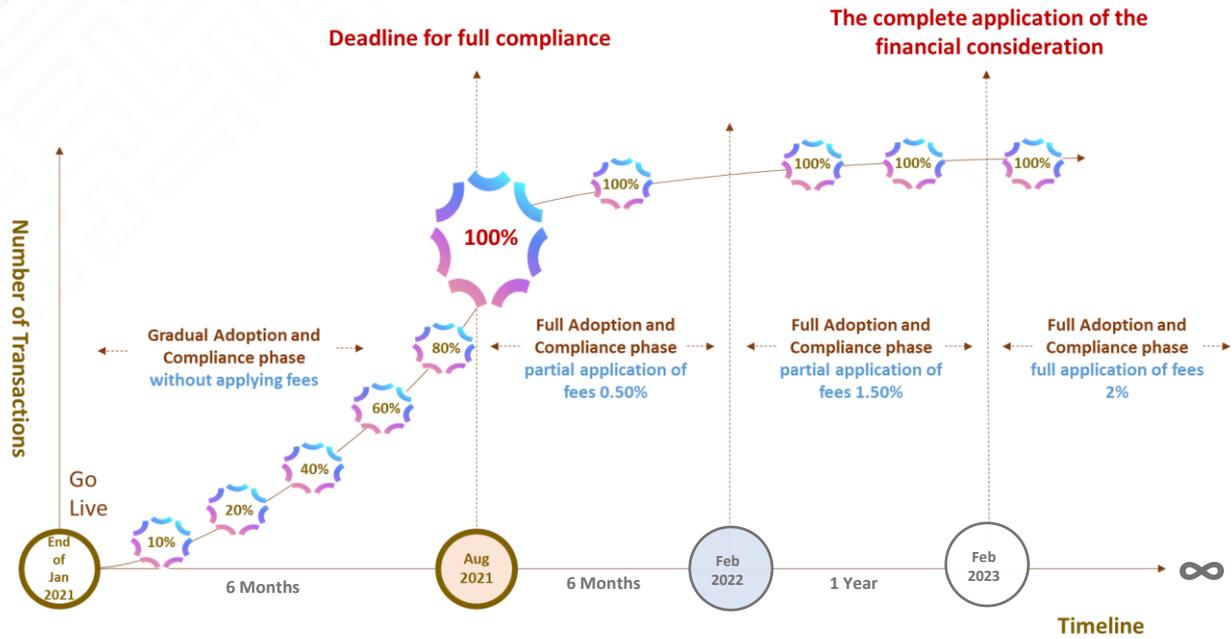
Month 2021	March	April	May	June	July	August
Percentage of total insurance transactions through nphies from the total transactions of the entity	10%	20%	40%	60%	80%	100%

*Table 1 Gradual Percentages for activating **nphies** Platform*

- 3) All transactions from all entities will be monitored and in case of not adhering to the gradual usage percentages that are shown in the table above, the Council of Cooperative Health Insurance will apply the measures as per the bylaws on non-compliant entities. The transactions that will be monitored are the eligibility, pre-authorization, claim, and payment transactions. The required percentage that should be achieved for all transactions are shown below.



Compliance and Adherence:



All Wave 1 should fully adhere to using [nphies](#) platform for all their insurance transactions according to the dates mentioned in this circular. In addition, the entities that started claim transactions can continue to use their current platforms - along with nphies platform - until the end of the year as a transitional stage, in order to enhance and ensure business continuity.

For any enquiries related to this provision, please send an e-mail to the following address: Onboarding@cchi.gov.sa or contact [nphies](#) call center: 920033808